

Badge Pickup and Onsite Registration Locations and Hours

Badge Pickup for pre-registered attendees and exhibitors is available at four locations [Louis Armstrong International Airport (MSY), Hilton Riverside Hotel, Sheraton New Orleans Hotel and the New Orleans Morial Convention Center] during the dates and times listed below. You do not have to be a hotel guest to pick up your badge at the Hilton Riverside or Sheraton. **No** financial transactions or registration modifications are available at the Badge Pickup locations. For assistance with registration, please visit attendee or exhibitor Customer Service at the convention center during Full Service registration hours.

	MSY Airport	Hilton Riverside Hotel	Sheraton New Orleans Hotel
	1 Terminal Dr, Kenner, LA Baggage Claim area, between doors 3 and 4	2 Poydras Street, New Orleans, LA Convention Registration desk, street level	500 Canal Street, New Orleans, LA Rhythms Ballroom, 2nd floor
Saturday, October 5	9:00 am – 6:00 pm	7:00 am – 2:00 pm	not open
Sunday, October 6	9:00 am – 7:00 pm	7:00 am – 7:00 pm	7:00 am – 7:00 pm
Monday, October 7	not open	7:00 am – 5:00 pm	7:00 am – 5:00 pm

New Orleans Morial Convention Center				
	Badge Pickup Only For those who have pre-registered (registration must be complete) <small>Operations Challenge participants go to Attendee Customer Service in Hall G</small>		Full Service Registration For those who have not registered or require Customer Service assistance (online registration is strongly recommended)	
	Exhibitor Lobby A and Lobby G	Attendee, Presenter, Media Lobby A and Hall G	Exhibitor Lobby G	Attendee & Presenter Hall G
Wednesday, October 2	Lobby G - 8:00 am – 5:00 pm*	not open	not open	not open
Thursday, October 3	Lobby G - 8:00 am – 5:00 pm*	not open	not open	not open
Friday, October 4	8:00 am – 5:00 pm	3:00 pm – 5:00 pm	8:00 am – 5:00 pm	3:00 pm – 5:00 pm
Saturday, October 5	7:00 am – 5:00 pm	7:00 am – 5:00 pm	7:00 am – 5:00 pm	7:00 am – 5:00 pm
Sunday, October 6	7:00 am – 6:00 pm	7:00 am – 6:00 pm	7:00 am – 6:00 pm	7:00 am – 6:00 pm
Monday, October 7	7:00 am – 5:00 pm	7:00 am – 5:00 pm	7:00 am – 5:00 pm	7:00 am – 5:00 pm
Tuesday, October 8	8:00 am – 5:00 pm	8:00 am – 5:00 pm	8:00 am – 5:00 pm	8:00 am – 5:00 pm
Wednesday, October 9	8:00 am – 3:00 pm	8:00 am – 3:00 pm	8:00 am – 3:00 pm	8:00 am – 3:00 pm

*exclusively for exhibitors only